

## PRESENTER

**Michael A. Harvey, Ph.D., ABPP** as a *Clinical Psychologist* has a private practice in Framingham, M.A. He also was a consultant faculty member at Salus University, where he taught online courses relating to the psychological aspects of hearing loss. Dr. Harvey provides training and consultation on mental health issues having to do with hearing loss, including consultation and training for audiologists regarding motivational interviewing and the psychological aspects of patient care. He has published over 50 articles in the field and his latest books are *Listen with the Heart: Relationships and Hearing Loss* and *The Odyssey of Hearing Loss: Tales of Triumph*.

PowerPoint/Handout Presentations and Zoom link will be emailed to confirmed attendees 72 hours prior to the workshop.

*\*\*LISHA speaker selection does not imply endorsement of course content, specific products or procedures. We reserve the right to substitute speakers due to circumstances beyond our control.\*\**

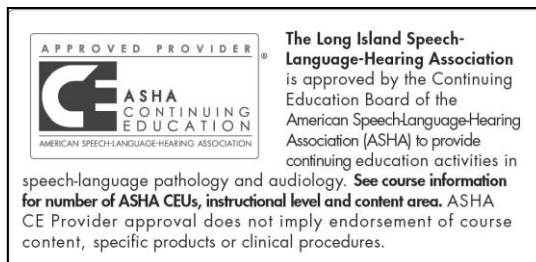
### Cancellations

Cancellations are refundable if received 72 business hours prior to the event.

Please note: Registrants will receive a certificate of completion when the course has been successfully completed.

### Confirmation

Confirmations of registration can be obtained at [www.lisha.org](http://www.lisha.org) or e-mail at [info@lisha.org](mailto:info@lisha.org)



This program is offered for .3 ASHA CEUs  
Intermediate Level; Professional Area

### Disclosures:

**Financial** – Michael Harvey, Ph.D., ABPP, will be receiving an honorarium from LISHA for his presentation.

**Non-Financial** – Michael Harvey, Ph.D., ABPP, has no non-financial relationships to report.



*LISHA is approved by the American Academy of Audiology to offer Academy CEUs for this activity. The program is worth a maximum of .3 CEUs. Academy approval of this continuing education activity is based on course content only and does not imply endorsement of course content, specific products, or clinical procedure, or adherence of the event to the Academy's Code of Ethics. Any views that are presented are those of the presenter/CE Provider and not necessarily of the American Academy of Audiology.*



## A Psychological Framework for Assisting Persons with Hearing Loss

Monday  
October 5, 2020

**Presenter:**  
**Michael Harvey, Ph.D., ABPP**

**Sign-In: 5:30pm**  
**Workshop: 5:45pm-9:00pm**

**Earn .3 ASHA CEUs**  
**AAA CEUs**

**Location:**  
**Zoom Webinar Platform**

**Workshop Coordinator**  
Melissa Kreuder, M.A., CCC-SLP  
Immediate Past President

## OVERVIEW

There are several well-defined psychological intervention tools that can be effectively utilized by those who assist persons with hearing loss. Sorting through those interventions which promote successful patient care from those which are likely only to derail the process or “open up a can of worms” is easier said than done. This three-hour seminar will address that task from the perspective of a Clinical Psychologist. Using examples from pediatric, adult and geriatric populations, I will describe and illustrate a psychological framework and tools for improving the effectiveness of patient care: achieving likability, mitigating traumatic transference, understanding a patient’s psychological construction of hearing loss, eliciting transformative stories, motivational interviewing, facilitating conversational pivotal junctures, methods of collaboration, and making effective mental health referrals.

## LEARNING OBJECTIVES

### Participants will:

1. Discuss the psychological dynamics of an audiologic visit.
2. Describe motivational interviewing and variables related to patients’ readiness to change.
3. Describe how various psychological tools can be effectively utilized by the hearing care professional: achieving likability, mitigating traumatic transference, understanding a patient’s psychological construction of hearing loss, eliciting transformative stories, motivational interviewing, facilitating conversational pivotal junctures, collaborating and displaying transparency, and making effective mental health referrals.

## AGENDA

5:30 – 5:45 Registration  
5:45 – 6:30 Achieving Likability and Mitigating traumatic transference  
6:30 – 6:45 Understanding a Patient’s Psychological Construction of HL  
6:45 – 7:00 The Transformative Power of an Audiology Visit  
7:00 – 7:15 BREAK  
7:15 – 8:00 Motivational Interviewing and Facilitating Conversational Pivotal Junctures  
8:00 – 8:15 Nuts and Bolts of Collaboration  
8:15 – 8:45 Making Effective Mental Health Referrals  
8:45 – 9:00 Questions and Answers

*I plan to attend the*  
**LISHA Workshop on**  
**October 5, 2020**

### Print Information Clearly:

Name \_\_\_\_\_

*(Name as it appears on your ASHA Card)*

Address \_\_\_\_\_

Phone# \_\_\_\_\_

Email \_\_\_\_\_

ASHA# \_\_\_\_\_

### *Please check one:*

- LISHA Member- \$60.00**
- LISHA Student Member- \$25.00**
- NON-Member Professional - \$85.00**

You can register online at [www.lisha.org](http://www.lisha.org)  
or by regular mail.

**Make check payable to LISHA**  
**Mail to: LISHA, P.O. Box 133**  
**Mastic Beach, New York 11951-0133**

*We do not accept substitutions or purchase orders for this workshop.*